# **Privacy Policy**

This Personal Data Processing Policy (hereinafter referred to as the "Policy") describes how the rrwater.online website (hereinafter referred to as the "Website"), owned by RUPPEL WATER LTD, processes users' personal data in accordance with the General Data Protection Regulation (GDPR).

# 1. Data Controller

The rrwater.online Website is not a data controller and does not engage in the targeted collection, processing, or storage of personal data. However, if personal data is provided by users, it is processed to the minimum extent necessary and strictly within legal grounds.

### 2. What Data May Be Processed?

We may process the following categories of personal data if voluntarily provided by the user:

- Name and contact details (phone, email) if the user contacts us via the feedback form or subscribes to rent equipment.
- Technical data (IP address, browser type), collected automatically to ensure security and proper operation of the Website.

### 3. Purposes of Personal Data Processing

Any personal data processing is carried out exclusively for the following purposes:

- Responding to user inquiries and providing support.
- Improving the Website's functionality and performance.
- Compliance with legal requirements.

#### 4. Right to Erase Personal Data

Users have the right to request the deletion of all their personal data submitted to the Website. To do so, a deletion request must be sent to **support@rrwater.online**. Data will be deleted within a reasonable timeframe in accordance with GDPR requirements.

## 5. Transfer of Data to Third Parties

We do not transfer personal data to third parties without user consent, except in cases required by law.

#### 6. Data Retention

Personal data is stored only for the period necessary to fulfill the purposes specified in this Policy, after which it is deleted.

## 7. Changes to the Policy

We reserve the right to amend this Policy at any time. Updates will be published on this page.

#### 8. Contact Information

If you have any questions regarding the processing of personal data, you can contact us:

- **Company:** RUPPEL WATER LTD
- Website: rrwater.online
- **Phone:** +357 9901 4536
- Email: support@rrwater.online